

1. BACKGROUND INFORMATION

1.1 Identity of the organisation	
All.	What type of organisation do you belong to? <ul style="list-style-type: none"> - EMSA <ul style="list-style-type: none"> • EXECUTIVE OFFICE • DEPARTMENT A: Corporate Services <ul style="list-style-type: none"> • Unit A.1 • Unit A.2 • Unit A.3 • DEPARTMENT B: Safety and Standards <ul style="list-style-type: none"> • Unit B.1 • Unit B.2 • Unit B.3 • DEPARTMENT C: Operations <ul style="list-style-type: none"> • Unit C.1 • Unit C.2 • Unit C.3 • Unit C.4

In the following, we would like to collect your view on EMSA's work and the extent to which you find the Agency's work contributes to different objectives.

2. IMPACT

In your opinion, to what extent has EMSA's work contributed to the objectives listed below?
[tick a box] [respondents: all][EQ9]

	Not at all	To a small extent	To some extent	To a high extent	Do not know/can not assess
High, uniform and effective level of maritime safety and security in Europe					
Effective and uniform prevention of and response to marine pollution caused by ships and by oil and gas installations					
Efficient European maritime traffic and transport					

The establishment of a European Maritime Transport Space without Barriers					
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[those indicating "not at all" or "to a small extent" in the above question]	Please explain why in your opinion EMSA has not been able to fully contribute to the objective(s). <i>[Open question; voluntary]</i>
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3. RELEVANCE

3.1 Relevance of objectives and tasks of the Regulation for EMSA's work and for stakeholders. [EQ1]	
Staff, Commission, Admin Board	<p>With your knowledge of what is prescribed by the founding Regulation for EMSA (EC Regulation 1406/2002), to what extent does EMSA fulfil its mandate and core tasks?</p> <ul style="list-style-type: none"> • Not at all • To a small extent • To some extent • To a high extent • Do not know/cannot assess <p>In your opinion, to what extent do the objectives and tasks set out in EMSA's founding Regulation match the needs of stakeholders in the field of maritime safety?</p> <ul style="list-style-type: none"> • Not at all • To a small extent • To some extent • To a high extent • Do not know/cannot assess •

3.2 Relevance of EMSA's mandate and tasks with regard to challenges in the maritime sector. [EQ2]	
Staff, Commission, Admin Board	<p>In your opinion, to what extent are emerging challenges and needs of the European maritime sector well addressed by the tasks set for EMSA in its founding Regulation?</p> <ul style="list-style-type: none"> • Not at all • To a small extent • To some extent • To a high extent • Do not know/cannot assess

	<p>[Those who respond "Not at all", "to a small extent" or "to some extent" in the above]</p> <p>In your opinion, should EMSA's founding Regulation be amended to better accommodate for emerging needs and challenges?</p> <ul style="list-style-type: none"> • Yes • No • Do not know/cannot assess <p>[To those answering "yes" to the above.]</p> <p>Please explain in what ways EMSA's founding Regulation should be amended.</p> <p><i>[Open question; voluntary]</i></p>
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4. ORGANISATION, INTERNAL PROCESSES AND EFFICIENCY

All questions starting with 'To what extent' under this section propose the answers listed below.

- *Not at all*
- *To a small extent*
- *To some extent*
- *To a high extent*
- *Do not know/cannot assess*

5.1 Completing tasks on time and at expected levels of quality [EQ7]	
Staff, Commission, Admin Board	<p>In your opinion, to what extent does EMSA <u>in general have</u> sufficient resources and competencies to fulfil its mandate/tasks?</p> <p>In your opinion, to what extent are tasks carried out by EMSA</p> <ul style="list-style-type: none"> • completed on time • meeting expectations in terms of quality?
Staff	<p>In your opinion, to what extent does <u>your department/work area</u> have sufficient resources and competencies to complete tasks on time and meet expectations in terms of quality?</p> <p>Please indicate any suggestions to better ensure that tasks are completed on time and meet expectations in terms of quality.</p>

5.2 Internal cooperation, exchange of information and work processes [EQ7]	
Staff	<p>In your opinion, to what extent does the existing level for <u>i cooperation and information exchange</u> within EMSA enable and support you to deliver quality work on time?</p> <p>Please provide any suggestions to improve cooperation and information exchange within EMSA.</p> <p><i>[Open question]</i></p>

5.3 Management structures and organisation [EQ7]	
Staff	<p>In your opinion, to what extent do <u>existing organisational structures</u> within EMSA enable and support you to deliver quality work on time?</p> <p>Please provide any suggestions to improve the organisational structures within EMSA.</p> <p><i>[Open question]</i></p>

5.4 External factors influencing the performance of tasks [EQ8]	
Staff	<p>Please indicate any other factors, besides internal cooperation and organisational structures, which influence your work and EMSA's performance (in a positive or negative way). <i>[Open question]</i></p>

5.5 Efficiency [EQ7+]	
Staff Admin Board	<p>In your opinion, to what extent has EMSA been able to <u>take on new tasks</u> without it compromising the Agency's performance in other areas?</p> <p>In your opinion, to what extent has EMSA been able to <u>maintain its performance level</u> despite reductions in budget/resources in some areas?</p>

5.6 Performance Management	
Staff	<p>To what extent do you agree with the following statements</p> <ul style="list-style-type: none"> I am familiar with the Key Performance Indicators and targets set for my area of work <ul style="list-style-type: none"> Not at all To a small extent To some extent To a high extent Do not know/cannot assess I have sufficient knowledge of the extent to which we are meeting our targets within my area of work <p>[same as above]</p>

5. RECOMMENDATIONS

Formative questions	
All	<p>Please feel free to add any comments or recommendations that have come to mind while answering this questionnaire. <i>[Open question]</i></p>

You have completed the survey. Thank you very much for your participation!
Click "Finish" to close the consultation. Your answers have been saved.